

Amendments to the Claims:

This listing of claims will replace all prior versions and listings of claims in the instant application:

Listing of Claims:

1. (Currently Amended) A method for re-accommodating passengers who are unable to travel on scheduled flights by an airline, comprising the steps of:

identifying passengers who must be re-accommodated;

for each identified passenger, obtaining passenger data including a frequent flyer status, a remaining unflown ticket value, a rebooking cost, a passenger lifetime value, and customer relationship management data, and flight operations data including flight schedule and seat availability on the airline and competitor airlines;

processing the passenger data and the flight operations data based on a set of rules including at least one among a rule for arranging said identified passengers according to a descending revenue impact to the airline, a rule for arranging said identified passengers according to passenger frequent flyer status, and a rule for arranging said identified passengers according to a lifetime value of each passenger;

displaying re-accommodation candidates as a result of the processing; and

selecting passengers for re-accommodation from the re-accommodation candidates.

2. (Cancelled).

3. (Cancelled).

4. (Cancelled).

5. (Cancelled).

6. (Cancelled).

7. (Original) The method of claim 1, wherein said passenger data comprises re-accommodation data.

8. (Previously Presented) The method of claim 1, wherein the processing step comprises scoring passengers based on the set of rules, and displaying the score of each passenger.

9. (Cancelled) .

10. (Cancelled).

11. (Cancelled).

12. (Currently Amended) A system for re-accommodating passengers, comprising:

means for identifying passengers who must be re-accommodated;

means for storing passenger data including a frequent flyer status, a remaining unflown ticket value, a rebooking cost, a passenger lifetime value, and customer relationship management data;

means for storing flight operations data including flight schedule and seat availability on the airline and competitor airlines;

means for storing a set of rules including at least one among a rule for arranging said identified passengers according to a descending revenue impact to the airline, a rule for arranging said identified passengers according to passenger frequent flyer status, and a rule for arranging said identified passengers according to a lifetime value of each passenger;

means for processing the passenger data and the flight operations data based on the set of rules; and

means for displaying re-accommodation candidates as a result of a processing of the processing means and for selecting passengers for re-accommodation from the re-accommodation candidates.

13. (Currently Amended) A machine-readable storage having stored thereon a computer program having a plurality of code sections executable by a machine for causing the machine to perform the steps of:

identifying passengers who must be re-accommodated by an airline;

for each identified passenger, obtaining passenger data including a frequent flyer status, a remaining unflown ticket value, a rebooking cost, a passenger lifetime value, and customer relationship management data, and flight operations data including flight schedule and seat availability on the airline and competitor airlines;

processing the passenger data and the flight operations data based on a set of rules including at least one among a rule for arranging said identified passengers according to a descending revenue impact to the airline, a rule for arranging said identified passengers according to passenger frequent flyer status, and a rule for arranging said identified passengers according to a lifetime value of each passenger;

displaying re-accommodation candidates as a result of the processing; and

selecting passengers for re-accommodation from the re-accommodation candidates.

14. (Cancelled).

15. (Cancelled).

16. (Cancelled).

17. (Cancelled).

18. (Cancelled).

19. (Original) The machine-readable storage of claim 13, wherein said passenger data comprises re-accommodation data.

20. (Previously Presented) The machine-readable storage of claim 13, wherein the processing step comprises scoring passengers based on the set of rules, and displaying the score of each passenger.

21. (Cancelled).

22. (Cancelled).

23. (Cancelled).